

MULTICHANNEL MERCHANT'S  
**TOP COMMERCE**  
PLATFORM PROVIDERS

**Top Commerce Platform Providers index application**

*Please complete all information below and email to [dforte@accessintel.com](mailto:dforte@accessintel.com)*

***Application Deadline: July 14, 2017***

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**Part 1: Company Information**

Company Name:

Address:

Phone:

Website:

Year Founded:

Parent company (if applicable):

RFP Contact Name:

RFP Contact Email:

RFP Contact Phone:

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**Part 2: Customers**

Total number of supported installations:

Total number of installations on current version:

Average number of orders processed per day (all customers):

Average size of customer by revenue:

Average SKU count (all customers):

Percentage of primarily B2B customers:

Percentage of primarily B2C customers:

Percentage of hybrid customers:

Percentage of U.S. vs. international customers:

Percentage of customers doing at least 15% retail:

Percentage of customers that are primarily ecommerce:

Percentage of customers that are omnichannel:

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### **Part 3: System (General)**

Is your solution hosted?

Is it cloud-based, installed or both?

Full off-the-shelf solution or customization required?

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### **Part 4: System Features**

Integrated shopping cart:

Integrated accounting module:

Support for real-time web order import:

Support for personalized offers:

Support for continuity fulfillment:

Support for auto replenishment:

Support for in-store pickup:

Support for ship from store:

Support for ship to store:

Built-in OMS functionality:

Integration with OMS:

Integration with WMS:

Integration with WCS:

Integration with CRM:

Shared database for web, call center, stores:

Mobile app:

Built with responsive/adaptive design?

Third-party site feeds (marketplaces):

Displays all sizes/colors for each SKU in order entry:

Fulfillment functionality:

Supports single view of inventory across all sources (DCs, stores, marketplaces, vendors, etc.):

Support for international currencies:

Support for payment platforms (PayPal, Apple Pay, etc.):

Support for non-U.S. addresses:

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## **Part 5: Client References**

Please list 2 clients as references so Multichannel Merchant editors can call or email for a quote about you. Include name, title, company, phone, and email.

Reference 1 (required)

Name:

Title:

Company:

Phone:

Email:

Reference 2 (required)

Name:

Title:

Company:

Phone:

Email:

#### **Part 6: Website Link**

**There is absolutely no charge to enter the Multichannel Merchant Top Commerce Platform** index. However, if you would like to have a live link for one year in the online version of the guide at [www.multichannelmerchant.com](http://www.multichannelmerchant.com), email William Camaraza at [wcamaraza@accessintel.com](mailto:wcamaraza@accessintel.com) for details.

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**Part 7:** To learn more regarding our **Company Profile** and **Web Link Packages**, please fill out the section below.

Name:

Phone:

Email:

Done! Email your completed application to Daniela Forte, [dforte@accessintel.com](mailto:dforte@accessintel.com)