

Rakuten **SUPER LOGISTICS**

SIMPLYING ECOMMERCE ORDER FULFILLMENT, WITH THE RIGHT PEOPLE AND PROCESSES

Since 2001, Rakuten Super Logistics (RSL) has grown to become one of the nation's leading eCommerce order fulfillment companies. As a member of the Rakuten family of companies, RSL utilizes state-of-the-art technology to ensure clients receive the maximum benefits of industry-leading logistics/order fulfillment, while minimizing operational costs.

The core focus of RSL's order fulfillment expertise is providing customers with scalability, flexibility and—ultimately—cost savings. We believe that outsourcing order fulfillment does not translate into ceding control over your business' operations.

RSL is committed to empowering eCommerce retailers—no matter their size—to increase speed of order delivery, and constantly improve order fulfillment accuracy, while lowering shipping costs and increasing customer satisfaction. We guarantee 100 percent order accuracy; customers can rely on RSL to ship the right product—all the time; orders received before 3 p.m. local time are also guaranteed to ship on the same day.



People:

Since our founding over 17 years ago, RSL's success has been based on the hard work and commitment of our people. We understand that, even in the age of technology, operational success depends on hiring the best people—which is why we hire, train and endeavor to promote from within our company. We believe that technology serves people—and that our team has to universally share a commitment to our clients.

CONTACT INFO

Jonathan Grospe

marketing@rakutensl.com

866.955.7793

rakutensl.com



Locations:

RSL serves the United States within a two-day ground shipping

- Nationwide network to optimize your shipping methods and reducing shipping costs
- Our facilities are located near five major ports in the US. This allows for low transportation / shipping costs. These major ports allow RSL to quickly and efficiently distribute your inventory to our facilities. Once in our facilities, your inventory will be within a 2-day ground shipping network for 98% of the United States.
 - o Port of Oakland
 - o Port of Long Beach
 - o Port of Houston
 - o Port of Newark – Elizabeth
 - o Port of Savannah
- We work with you to determine how many and where your product should be located in order to get the lowest shipping costs available to you

Experience:

Since 2001, our company has evolved alongside the online seller, but our values have remained constant. We remain committed to complete transparency in our operations, fully owned and operated fulfillment centers, and responsive In-house client support.

- We offer a wide range of services, and can handle everything from drop shipment, freight forwarding, to order fulfillment
- RSL also has expertise in International shipping and customs brokerage
- Our company is constantly evolving and innovating – through both processes and state-of-the-art technology